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X-Fusion's Seal Kits have what you need to freshen up your dropper post and keep dirt out.- 25mm Kit is for posts with 25mm shafts and fits all Hilo posts with 125mm travel except for SL and Strate- 22mm Kit is for posts with 25mm shafts and fits 27.2mm models and 1st generation Hilo posts with 100mm travel in 30.9 and 31.6mm diameters- SL Kit fits SL dropper posts only- Strate Kit fits Strate dropper posts only 25mm Shaft 856875002508 42-HILOSEAL-201 210000032646 X-Fusion's Seal Kits have what you need to freshen up your dropper post and keep dirt out.- 25mm Kit is for posts with 25mm shafts and fits all Hilo posts with 125mm travel except for SL and Strate- 22mm Kit is for posts with 25mm shafts and fits 27.2mm models and 1st generation Hilo posts with 100mm travel in 30.9 and 31.6mm diameters- SL Kit fits SL dropper posts only- Strate Kit fits Strate dropper posts only I've been an eBay seller for over 21 years, and this latest experience left me stunned. I sold a tablet in full working condition. The buyer received it, admitted in messages that they damaged it, and still filed a return.Despite having clear proof of their admission, eBay approved the return, held my funds, and is forcing me to take back a damaged item — potentially without any payout. I've appealed, submitted screenshots, and tried contacting support. Nothing.eBay's so-called "seller protection" is meaningless when buyers can damage items and still get refunds with zero accountability. Sellers are left unprotected and financially at risk.I've filed a complaint with the BBB and will continue sharing my experience to warn other sellers. This platform used to support its community — now, it feels like sellers are disposable.Date of experience: July 26, 2025I was a seller on eBay with a good standing and fulfilled all my orders properly. After my account was restricted, I was told that my funds would be released after a 180-day hold period. I waited the full 180 days, only to be told something completely different — that my funds would not be released, without a clear explanation.I contacted eBay support multiple times since January and received vague, inconsistent responses every time. The \$3,206.91 in my account was marked as "Available," yet no one could explain why I couldn't access it.Eventually, I filed a formal complaint with the Consumer Financial Protection Bureau (CFPB). Only after that did I receive a phone call from eBay, and within days, they finally released the funds.This experience was incredibly frustrating and unprofessional. Without escalating through federal channels, I don't believe I would have ever been paid. I can no longer trust eBay as a platform for selling, and I do not recommend them to others — especially sellers.Date of experience: July 18, 2025Like many people, you find there is next to know buyer protection however, so far I've been lucky in that sellers have been honest.But my main issue now with eBay (UK) is this stupid simple postage they have introduced.It is in simple terms absolutely ridiculous and stupid.How are you meant to post anything over 60cm/600mm/24"?Selling on the eBay platform has now become impossible if you're selling anything bigger than a pair of shoes.This will be the death knell for this platform if it can't pull its act together and allow sellers the opportunity to custom their postage for sales.Not only that, it's how they hang on to your money for days now.If it remains as it is then it won't be there in a short while.Date of experience: July 24, 2025Sucks- thats all there is. Slow, incompetent, inefficient. Years behindDate of experience: July 26, 2025Customer service is a joke. Guaranteed money back is a joke. You must wait seven days for the seller to respond before they can assist you. DO NOT BUY AT EBAY. IT'S A DISASTER Date of experience: July 24, 2025They call it buyer protection but close cases without even checking the facts hoping you'll just go away! Starting charge back with my bank now and likely stopping buying from ebay. This is how they repay 19 years of loyalty. Gone right down hill lately. Date of experience: July 26, 2025Despite providing clear evidence that my item was never delivered—including a tracking receipt with no street address and no proof of delivery—eBay still sided with the seller.This is not an isolated incident. Many of these sellers appear to exploit weak enforcement policies, using fake or vague tracking information to close cases in their favor. eBay's system seems more interested in protecting sellers who abuse the platform than in safeguarding honest buyers.eBay needs to take responsibility and implement stricter policies for international sellers, especially those with suspicious patterns. Until then, I would caution anyone against purchasing from overseas sellers through this platform.Date of experience: June 30, 2025Ordered from eBay USA to UK. Item arrived damaged due to seller's terrible packaging. Seller offered 10% refund. eBay has ignored me for 10+ days. Disgraceful buyer protection.Date of experience: July 16, 2025Received parcel today from US to Canada. Had to pay duty to receive from Canada Post. Opened up package, it was not my order and not from the seller I ordered from. Looks like either Ebay International warehouse in Illinois screwed up or Canada Customs did. The custom form pasted all over the package, had all my info. and what I had ordered, but it was on a package that was meant for someone else. Seller was less than helpful, as they state, it did not come from them. After hours of trying got a Ebay agent to call me back, very hard to understand, she said she would call me right back have heard nothing since. Purchase and duty was \$137.08 Canadian. I now do not know what to do. Date of experience: July 24, 2025After selling an item, Ebay informs me in order to get paid I need to send them ITN and my SS# along with other info. Tried contacting them. No response. Sounds like extortion to me. Doesn't involve much money but I'll find somewhere else to sell. Oh well, looks as though Ebay will lose out on all those seller fees in the future. Date of experience: July 23, 2025Dear eBay Trust & Safety Team,I am posting on this platform as within EBAY the responses are non existant to weak. Nobody read the letter nor looked at the attached documentation. I am reaching out to request immediate review and action regarding two unresolved refund cases and broader concerns related 1. Refund Request - Chanel Floral Earrings & Brooch (Cases #5 & #6)These items were purchased from seller "becca.sw24", an account with over 4,000 recorded sales. Both were later identified as - Case #5: Chanel floral earrings - £189.06- Case #6: Matching brooch - separate transaction, same issuer acted in good faith and respectfully requested either:- A refund- An exchange for authentic items- A replacement of equal valueI also shared authentication documentation and politely contacted the seller through direct messages, which are attached as supporting 2. Cartier Bracelets (Cases #3 & #4) - Seller AbandonmentThese two misrepresented Cartier pieces were paid for, but the seller ceased contact and appears to have closed their account. 3. Penalties for Good-Faith CancellationsI would also like to raise concern that buyers like myself are penalized for:- Canceling transactions before payment, based on legitimate concerns or expert advice- Acting responsibly to avoid fraudulent purchasesIn several cases—including listings for forged artwork—I canceled after consulting a qualified expert and then immediately alerted With dozens of legitimate purchases, I feel that these few responsible cancellations should not harm my buyer status or limit access 4. Full Dossier AttachedPlease find attached:- A one-page cover letter- A spreadsheet of over 20 documented cases, including refund status, seller patterns, and authentication resultsCase # Item Seller Amount Status Notes1 Dior 3-Strand Pearl Bracelet * \$106.12 Refunded Counterfeit, seller refunded2 Chanel Fossil Brooch * £150 Refunded by eBay Not Coco Chanel; misrepresented3 Cartier Bracelet #1 * £300-£500 No refund No seller response4 Cartier Bracelet #2 * £300-£500 No refund No seller response5 Chanel Floral Earrings Becca £189.06 No refund Counterfeit, flagged by eBay6 Chanel Floral Brooch Becca £180.00 No refund Counterfeit, flagged by eBay7 Dior-Style Domed Brooch N/A — Kept Costume, not Dior8 Chanel Earrings * ~£20 Kept Style only, not authentic9 Chanel- Brooch * ~£20 Kept Style only, not authentic10 Cancelled Chanel Purchase #1 * £0 Cancelled Flagged as fake pre-payment11 Cancelled Chanel Purchase #2 * £0 Cancelled Flagged as fake pre-payment12 Cancelled Art - John Marin * \$1,500 Cancelled Expert deemed fake13 Cancelled Art - Walter Quirt * \$1,200 Cancelled Expert deemed fake14 Cancelled Art - Maud Lewis #1 * \$140 Cancelled Expert deemed fake15 Cancelled Art - Maud Lewis #2 * \$1,305 Cancelled Expert deemed fake16 Chanel Earrings - Failed Auth. * £40 Refunded Returned to seller; not reimbursed for auth.17 Chanel Necklaces x3 quannobuko 88 ~\$250 total Refunded Failed auth, 18 Chanel-Style Jewelry (Low Value) Various ~£15-£25 each Mixed Misleading listings19 Dior Faux Pearl Bracelet * £54.00 No refund Not authentic; refund denied20 Chanel Pavé Floral Brooch Becca £180.00 No refund Flagged by eBay; seller unresponsive21 Dior Green Glass Necklace (Cancelled) Le Belle Jewels \$838.80 Cancelled Not Dior or Gripoix; penalizedDate of experience: June 26, 2025don't use eBay anymore. in regards to their coins, they allow counterfeits from China on the website, and do nothing when you get ripped off.Date of experience: May 20, 2025selling experience has gotten 10x worse over the past 5 years so that the new CEO could pay himself 20 million a year. the amount of bullshit this company will force you to experience will make you feel like your experience is tailored by someone who hates you..Date of experience: July 25, 2025dont trust the same company behind paypal (the worst rated payments company that literally steals your money with documented proof) and behind the honey scandal where they scammed creatorsDate of experience: July 25, 2025For some reason (I already fixed the issue) they close my account and almost \$200 of my money lts on hold. They said 6 months to 1 year. Imagine how many people have the same issues? How much money they be holding? What they do with people's money? Just thinking about it. And when we get in this point, no phone call and only respond to emails every 24 hours. If this not stealing? Find a name for it. Date of experience: July 25, 2025Ebay the land of scammers. Although it was clear that the seller sent the item last minute (after a month from when i placed my order) only after i opened a case just to block my refund they sided with the seller... Thank you ebay for supporting scammers and you don't give a fabout our feedbackDate of experience: July 25, 2025Item not shipped, seller used connote completely unrelated to shipment and eBay closed the case. They didn't even check address, just that it was marked as delivered.Date of experience: July 04, 2025Sold an \$8000 item on ebay. Seller paid Ebay and noted receipt via email message on their system. Ebay has put a 21 day hold on payment. I linked a debit card to my account as Ebay states that payment will be made in 30 minutes after sale and delivery. After ineffective interface with AI that runs in circles I finally reached a live agent. Each time the live agents (who work from home) verifies that the item was paid for and delivery verified by purchaser but will not release funds. Agents tell me that only a supervisor can release the funds but agents do not have phone contact with supervisors, only email. The send funds release requests to supervisor but supervisors do not release funds. The longer ebay can hold your money the more interest they can make on their sales revenue held in there accounts. Possibly worst company customer service in the world. Date of experience: July 24, 2025Been a member for years now and bought axes stanley knives and blades, work tools cordless and corded angle grinders circular saws ect, this time i try to buy a reciprocating saw and was stopped and says verify your age , so i go to do it and no it wont accept debit card only a credit card to verify your age ,well i dont have credit card so talked to an agent who was so willing to help me but when i said i have no credit card it was sorry cant help you you need to reed the rules and regulations regarding knives and bladed implements but this is a reciprocating saw ive never herd of someone running down the road killing with a reciprocating saw. But they still sell the stanley blades on ebay that kids can buy no red flags on that. Ebay you need to get yourself sorted and allow verification by driving licence as it has picture on it and while your at stop selling stanley blades put a verification on them to , i really think you have mad a big big boo boo and should rectify things , thats if i decide to stay a member oh yeah and how comes i could buy reciprocating blades but not the flaming tool butheads.Date of experience: July 24, 2025BAD CUSTOMER SERVICE AND JUST WASTED NEARLY AN HOUR OF MY LIFE ON EBAY CHAT WITH SOMEONE CALLED Nishita WHO WAS VERY UNHELPFUL AND WASN'T UNDERSTANDING WHAT I WAS SAYING. EBAY CAN BE SUCH A COMPANY AND TREAT LOYAL CUSTOMERS AWFULLY. Date of experience: July 24, 2025 To continue, please confirm that you're a human (and not a spambot). vimeo.com needs to review the security of your connection before proceeding. £20.00 Selected Colour: Black Select a Size: 25MM Out of stock. Please contact us as more may be on order. Part Number: XF-42-HILOSEAL-201 Has anyone managed to service an X-Fusion Hilo Strate/SLS? Posted : 02/04/2020 2:02 pm My advice would be to throw it in a pond and get something that actually works. I've got two dead ones here. They are utterly shite! Posted : 02/04/2020 3:03 pm It's from a friends bike. He's used it for 3 years and it's been faultless. I fitted a Brand-X Ascend for him recently, but never like throwing stuff away that I haven't at least attempted to fix - which usually means disassemble, scratched my head at, and then scraped off the bench into the bin! Posted : 02/04/2020 3:10 pm I've got one of the original 27.2mm HiLo posts that I bought off here as spares/repairs. I got a seal kit from Bounce Suspension as they're local to me and rebuilt it. There used to be some XFusion HiLo videos on Vimeo, not sure if it covers the post you have but it might be worth watching them and pulling your post apart to see if the internals look similar. If so, buy a seal kit and rebuild it, or get rid of it. Mine has been ok for a year of light use. Posted : 02/04/2020 4:10 pm I remember looking into getting the first one serviced and X-Fusion were quoting 70 quid plus postage. I opted for a new Brand-X Ascender instead, which has been faultless since I bought another bike that had the X-Fusion fitted as standard. 3 weeks it lasted before it spaffed its guts up all over itself, mid-ride. I didn't even bother with a warranty claim, just bought another. Brand X, which has been on for a couple of years with no issues If you want either of these as spares, they're sat here doing nowt. You're welcome to them. I've got a 31.6 and a 27.2 Posted : 02/04/2020 4:17 pm @binners Not sure if you were offering them to me or the OP, but if the OP isn't interested I'd happily take the 27.2mm off your hands. It'd be good to have for spares for when mine does crap itself. In all honesty I only bought the XFusion as it was cheap and there aren't many 27.2mm posts available. If I was buying new I'd just buy a Brand X, but the XFusion allowed me to try a dropper on the cheap. Posted : 02/04/2020 5:05 pm Google throws up and no idea if they're any help Posted : 02/04/2020 5:16 pm @drewd - do you want to message me, mate? You're welcome to it. Just need to work out getting it to you. If anyone else wants the 31.6 for spares or repair, just drop me a message and it's yours Posted : 02/04/2020 7:31 pm UPC 816022018127 is associated with X-Fusion Dropper Seatpost Saddle Clamp Kit ZOOM UPC 816022018127 has following Product Name Variations: Suspension Fork Spare X-fusion Hilo Strate Bottom Hanger KiX-Fusion Dropper Seatpost Saddle Clamp KitX-fusion Dropper Seatpost Saddle Clamp Kit Products with UPC 816022018127 were listed on the following websites. Product prices are accurate as of the date/time indicated and are subject to change. Disclosure: We may earn a commission when you use one of our links to make a purchase. Stores Product Info Price Last Updated eBay UK Used Suspension Fork Spare X-fusion Hilo Strate Bottom Hanger Kit #29.99 2020-10-25 05:37:46 Walmart Marketplace X-Fusion Dropper Seatpost Saddle Clamp Kit \$31.73 2018-11-23 21:16:17 Wal-Mart.com X-Fusion Dropper Seatpost Saddle Clamp Kit \$40.00 2019-10-22 20:20:24 eBay.com X-fusion Dropper Seatpost Saddle Clamp Kit \$40.00 2018-10-10 04:44:19 eBay US Used X-fusion Dropper Seatpost Saddle Clamp Kit \$40.00 2019-10-12 04:43:28 Jet.com X-Fusion Dropper Seatpost Saddle Clamp Kit \$45.78 2018-09-09 19:09:12 Similar UPC Numbers 816022000047 Ursa Clevis Hitch 816022000153 Ursa Turf Wagon with Pneumatic Tires 816022000191 Ursa Thornbuster Wagon with No Flat Tires 816022000214 Ursa Thornbuster Wagon with No Flat Tires 816022007367 Nautica Regatta 816022010107 X-Fusion Seatpost Manic Dropper 27.2 350/100MMMadj Height/Remote Black - 22-SSPMN 816022010114 X-Fusion Manic Gravel 27.2 Seatpost - 22-SSPMNCOP-050-904 816022010329 Brand X-fusion O2 Pro Rcx 210mm X 55mm Rear Mountain Bike Air Shock Mtb Xc 816022010435 X-fusion Cartridge For Manic 100mm Post(1piece Post Head) 30.9/31.6/34.9 Do you find this info accurate? Description Edit it if you can enhance the content. X-Fusion Dropper Seatpost Saddle Clamp Kit Thanks for your input! We will check it out.

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