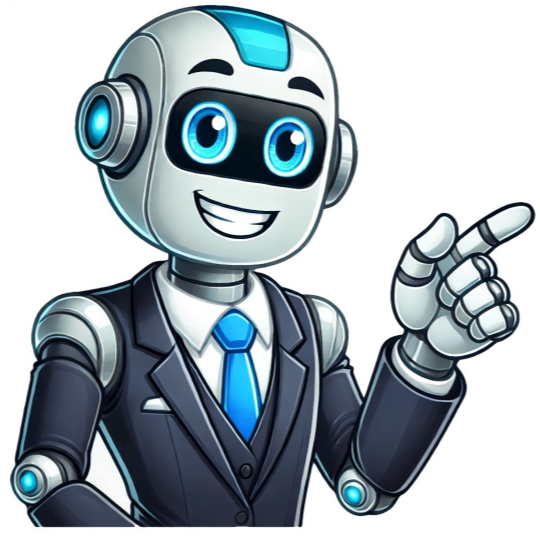


I'm not a bot



Hi @Geffi Welcome to HP Support Community. Thank you for posting your query. I will be glad to help you. To download HP Support Assistant for your HP Envy x360 laptop, follow these steps: 1. Download HP Support Assistant from HP's Official Website HP Support Assistant is a tool that helps manage and maintain your HP devices by providing automatic updates, troubleshooting, and device diagnostics. Here's how to download and install it: Steps to Download HP Support Assistant: Visit the HP Support Assistant page: Go to the official HP Support Assistant download page: HP Support Assistant Download Search for Your Laptop: In the search box, type your HP Envy x360 model number (you can find the exact model number on the bottom of your laptop or in your laptop's System Information). For example: HP Envy x360 14-fc0501sa. Select Your Product: After typing your model number, select your device from the search results. Find HP Support Assistant: Scroll to the Software and Drivers section of your device's support page. Under the Software category, you should see HP Support Assistant listed as an available download. Download and Install: Click Download next to the HP Support Assistant. After the download finishes, open the installer and follow the on-screen instructions to complete the installation. 2. Install HP Support Assistant After downloading the installer, follow these steps to install the application: Run the Installer: Open the downloaded file (usually in your Downloads folder). Click Yes when prompted by User Account Control (UAC) to allow the installation. Follow On-Screen Instructions: The HP Support Assistant installer will guide you through the process. Just follow the prompts to complete the installation. Launch HP Support Assistant: Once installed, you can open HP Support Assistant from the Start Menu (search for it by typing HP Support Assistant in the search bar). If prompted, log in with your HP account or choose to skip the login. Use HP Support Assistant: HP Support Assistant will automatically check for updates, perform diagnostics, and provide troubleshooting tools to keep your system running smoothly I hope this helps. Take care and have a good day. Please mark this post as "Accepted Solution" if the issue is resolved and if you feel this reply was helpful click "Yes". Rachel571 HP Support . Sneha_01- HP support Full feature scanning software add on is hereAfter installing the full feature driver package, click the windows key and select all apps and find HP.Look for HP Scan.If HP scan is not present then use HP Smart, get HP Smart from the Microsoft store if needed or if you want the newest version. You will have to sign into HP Smart using your HP account. The latest version as of Jun, 2024 is 154.2.1072.0 (USA English). If you do not have this version then go to the Microsoft store, find HP Smart, and click "update". If the button "update" is missing then you need to run WSRESET from the Windows search bar.To put HP Smart (or HP Scan) on the desktop:For Windows 10, click Start. For Windows 11, click Start and click All apps. This will show (see above) a list of all apps you have installed in Windows. Find the target app from the list, drag and pull the app from the Start menu to the desktop. This will create a desktop shortcut for the app installed from Microsoft Store.The following video is an example of how to put an app on the desktop.This is a video for the support assistant desktop icon hereLet me know if you need more help Thank you for using HP products and posting to the community.I am a community volunteer and do not work for HP. If you find this post useful click the Yes button. If I helped solve your problem please mark this as a solution so others can find it Hi,First, restore the network settings of the printer as following in order to reconfigure its connection:Download the latest Windows 11 software below to reinstall the printer software, during the installation select a Wireless connected and follow the steps to configure the wireless connection for the printerNote that you will be required to temporary connect a USB cable during the process to reconfigure the printer for a wireless connection.Shlomi Click the Yes button to reply that the response was helpful or to say thanks.If my post resolve your problem please mark it as an Accepted Solution