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you're human





























Inside the US: If you have a US phone number and call an international phone number, you're charged international rates. Outside the US: International calls use minutes from your mobile phone plan. If you make a call from outside the US, your mobile phone company might charge you extra roaming fees. When you start an international call, you get a message from Google Voice. The message says how much the call costs or that the call is routed through Google Voice. Important: If you don't get the message, the call isn't routed through Google Voice and your mobile carrier may charge you for the international call. Fix problems with international calls Important: Chinese telecom carriers may block outbound calls to China. You might have trouble with an international call because another app conflicts with Google Voice or because of a problem with your phone. If your international call isn't routed through Google Voice: Post to the help community Get answers from community members Important: Call summaries are only available in English. To make sure that you don't miss any important information on the call discussion, you can use the Call Notes feature on the Phone app. With Gemini Nano, it automatically: Transcribes your calls Generates summaries of your calls like: Important points Next steps Allows you to easily review them later from your call log Your call contents are stored on your device and aren't shared with Google. Important: Pixel A series devices are not supported at this time. To be eligible, your device should have these features: Available devices: Pixel devices model 9 and above Available countries(SIM card country): Australia, Canada, Ireland, Japan, and US Device language: English in Australia, Canada, Ireland, UK, and US Japanese in Japan The latest version: Go to the Play Store and check if there are any updates. Get started with Call Notes To turn on Call Notes: On your Android device, open the Phone app . Make sure you have the latest version of the Phone app. At the top right, tap More . Tap Settings Call Notes. Turn on Call Notes. To run, follow the guidance in the Settings. You might need to download additional components required for Call Notes. After you complete the setup, you can find a button in your in-call UI screen during a call. This allows you to activate Call Notes for the conversation. To access Call Notes after the first time you use it: In your in-call UI, tap Call Assist. To activate the feature, tap Call Notes. To automatically activate Call Notes for calls: On your Android device, open the Phone app . At the top right, tap More Settings. Tap Call Notes Automatically take Call Notes for calls with these numbers. Turn on Always take Call notes with selected numbers. Select a contact to individually add contacts to this list. For non-contacts, tap Call Notes Automatically take Call notes for non-contacts calls. Troubleshoot Call Notes Can't find Call Notes menu in settings Important: To get the feature enabled, avoid clearing storage while you fix Call Notes. If you've met the above conditions and still don't find the "Call Notes" menu in settings: Wait for the feature to turn on automatically: Connect to WiFi and leave your device on and charge it overnight. If you still don't find the menu, go to Step 2. Attempt to manually turn on the feature: To close and re-open the app, from the bottom, swipe up the Dialer app, hold, then let go. Re-open the app. If you still don't find the menu, go to Step 3. Reboot the device: If you still don't find the menu, go to Step 4. Submit feedback for the phone team to investigate further: Force stop the app: Touch and hold the Phone app . Tap App info Force stop. When Force stop? dialog shows up, and say Yes. Go to the settings page. Confirm the Call Notes menu isn't displayed. File the bug report: Tap Menu Help & feedback Send feedback. Tap Account & system information. Turn on Include system logs. Tip: This step is optional but highly recommended. Tap Get started. In the text field, type your issues clearly. Tap Send . Attach a screenshot if you have one. Can't view Call Notes during calls If you don't find "Call Notes" menu on in-call UI, check Settings for any pending actions: Go to Settings Call Notes. Check if there are any pending onboarding steps. "Install the latest version of AICore to use this feature" is shown: Tap it and update in the Google Play Store. "Download the AICore model to use this feature" is shown: Tap it to download and wait for it to complete. "Install the latest version of Private Compute Services to use this feature" is shown: Tap it and update in the Google Play Store. "Need to update Google app" is shown: To update in the Google Play Store, tap Go to Play Store. "Need to download language update" is shown: To download it, tap Download. "Pending audio files download" is shown: To download, tap Download and wait for it to complete. Learn how Call Notes works Important: Call summaries are only available in English. When you activate this feature on the call, the participants are notified. The call is transcribed and then summarized by an on-device Gemini model. After the call ends, you'll find a brief summary of the key points discussed in the call log next to the call entry. The summary includes: Topics covered: Main ideas and talking points from the call. Dates, times, and places: References to specific dates or times mentioned in the call. Next steps: Any specific next steps or tasks mentioned during the call. Tap on these underlined items to add them to your calendar or reminders app. Tip: In addition to the summary, you can also access a full transcript and recording of the call for a detailed record of the conversation. Learn about the benefits of call summary & transcript Improved recall: Easily refresh your memory on what was discussed during a call, even weeks or months later. Enhanced productivity: Quickly identify key takeaways and action items, and add them to your calendar or reminders app so you can stay on top of your tasks. Accessibility: Review call details on the go, even if you weren't able to take notes during the call. Improved organization: Review your call summaries and transcripts to find specific information quickly. Learn how to save & manage summaries & transcripts All your call summaries and transcripts are conveniently saved within the Phone app. You can easily access them through a dedicated section within the app which allows you to: Review summaries: Read through call summaries to get a quick overview of past conversations. Manage storage: To delete an individual Call Note including the call recording, summary, and transcript: On your Pixel device, open the Phone app . At the top right, tap More Settings. Tap Call Notes Delete Call Note. Alternatively, you can remove the call log entry. To delete all Call Notes: On your Pixel device, open the Phone app . At the top right, tap More Settings. Tap Call Notes Delete all Call notes now. To automatically delete Call Notes: On your Pixel device, open the Phone app . At the top right, tap More Settings. Tap Call Notes Automatically delete Call Notes. Select how long after a Call Note is created for it to be automatically deleted. Tip: Call Notes may not be available in all languages or regions. Know that your calls are private All the calls you make through Call Notes are private to you. Your call recordings, transcript, and summary are private. These are stored on your device and aren't shared with Google. Related resources Post to the help community Get answers from community members >>\_

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