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Skip to Content Here is what you can do to keep your appliance performing at its best. How do I clean the dirty water tank to remove from the machine. Lift the clip on the back of the tank to remove the lid. Rinse the dirty water tank through with
warm water to remove any dirt/debris (40°C max, no detergent). Wipe the filter with a cloth to remove any dirt or debris Refit the dirty water tank on to the machine off and unplug from the wall socket. With both tanks removed, lie the machine back. Using a
crosshead screwdriver remove the 4 screws on the side brushbar. Pull and slide to remove the left end cap. Pull and slide to remove the brushbar. To refit, loop the brushbar through the belt and onto the belt
grip, and push the brushbar in to place. Line up the 'right' side brushes with the base and slide into place. Attach the brushbar Switch off and unplug
the machine from the mains. Remove the tanks and lie the machine back. Cut any threads or hair from around the bristles. Rinse the nozzle Switch the machine off and unplug from the wall socket. With both tanks removed, lie the machine back. Rinse the nozzle through
with warm water to remove any dirt/debris (40°C max, no detergent). Align the tabs on the nozzle with the machine indoors and keep the area you're cleaning well
lit. Don't use the machine to pick up any flammable or combustible materials Page 33 • Don't attempt to remove blockages with sharp objects as this may cause • Check with the manufacturer of your flooring prior to using the machine to pick up any flammable or combustible materials Page 4Page 5Page 6†Still need to
get in touch?Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at vax.co.uk/contactThis user guide can be found online at: support.vax.co.uk/ Registration required. Terms and conditions apply, see
vax.co.uk for details.6 Page 7Subject to technical change without notice. Images are illustrative only.1 Handle 2 Boost trigger3456 Clean water/solution tank7 Rinse/wash dial8 Dirty water tank10 Hose connection port cover111213141516 Quick cord release hook1718 Recline pedal19 On/Off
pedal11516174567891011121314231918 Page 88IMPORTANT: Carpets should be dry vacuumed thoroughly before washing upholstery, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. Check all carpets/rugs/upholstery material before first use and if your carpet has more
than one colour, • Test all flooring/carpets/rugs before first usage. Run the machine over a small hidden area. If no damage or pile distortion continue using the hose and tools always • The clean water tank should only be filled with warm water (max 40 C). Filling the
clean water tank with hot/boiling water • Empty and rinse out clean and dirty water tanks and leave to air dry before storage. Do not leave solution stored in the • This is a powerful machine firmly when Page 99NOTE: This machine has an auto mix tank so any solution not
used can be poured back into the bottle. Page 1010IMPORTANT: Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass. Do not over CAUTION: The brushbar constantly rotates when
switched on and the machine is reclined. Never use on one spot for an Page 1111IMPORTANT: The machine should be in the upright position when using the hose and tools; this will de-activate the brushes. To avoid
saturating the carpet, do not use more than 4 wet strokes over any one area. Always end with dry strokes (trigger released). Page 1313CAUTION: To prevent damage to wood floors and other hard floors, follow the flooring manufacturer's cleaning recommendations. Inspect the floor surface for a worn finish, bare wood or separated joints. It is not
recommended to use IMPORTANT: Hard floors should be dry vacuumed thoroughly before washing. Before attaching the hard floor squeegee onto the machine, either remove the tanks or make sure the tanks or make 
checks. The dirty water tank is fitted with a float. When the dirty water tank is full or the float will activate by shutting off the suction on the machine will increase. If the float will activate by shutting off the suction on the machine will activate by shutting off the suction on the machine will increase. If the float will activate by shutting off the suction on the machine will increase.
water tank is not full turn off the Page 15Page 15Page 16Page 17Page 18Page 1919IMPORTANT: Always unplug the machine before performing any maintenance/troubleshooting checks. Make sure the clean water/solution tank is fitted securely. See Filling the water/solution tank page 9. Rinse/wash dial has been set to Rinse, set dial to Wash to dispense
solution. See Rinsing the carpet page 11. The clean water/solution tank is empty. Refill the tank. See Filling the water/solution tank page 9. Make sure the clean water/solution tank is fitted securely. See Filling the
water/solution tank page 9. Rinse/wash dial has been set to Rinse, set dial to Wash to dispense solution. See Rinsing the carpet page 11. The clean water/solution tank is empty. Refill the tank. See Filling the water/solution tank water/solution 
page 9. The float in the dirty water tank may have been activated. Empty the dirty water tank page 14. Check the SpinScrub and cleaning the dirty water tank page 16. The dirty
water tank and/or lid may not be fitted correctly. See Emptying and cleaning the dirty water tank page 14. The hose connector port cover maybe open, close and retry. See Emptying and cleaning the SpinScrub brushes page 16. Check that the
SpinScrub and brushbar are correctly fitted. See Removing and cleaning the SpinScrub brushes page 16 Page 20 AROUND THE HOME The Vax Platinum Power Max is designed to make cleaning your carpets as effective and efficient as possible and this guide will help you get the most out of your machine by keeping it well maintained and cleaned
properly. If you are looking for a guide on how to use your Vax Platinum Power Max Carpet Cleaner and empty the water tanks before performing any maintenance or troubleshooting checks. Emptying and cleaning the dirty water tank After
using your Vax Platinum Power Max, you will need to empty the dirty water tank before storing the machine. The twin tanks on the Vax Platinum Power Max ensure clean and dirty water tank release latch and pull the tank to remove. Pull
and lift the dirty water tank clip to release the lid. Lift the tank lid to remove. Empty the dirty water tank and lid under water tank and line the front of the tank up onto the carpet washer.
Push back until it clicks into place. Removing and cleaned if it becomes clogged with dirt and debris. Remove both tanks and tilt the carpet washer.
Rinse the nozzle under water to remove dirt and debris. To replace the nozzle with the tabs on the nozzle with the front of the carpet washer. Push the nozzle down until it clicks into place. If the nozzle is fitted incorrectly, this will cause poor dirty water pick up. To prevent excessive build-up of dirt and debris, carpets and hard
floors should be vacuumed thoroughly before washing. Removing and cleaning the SpinScrub brushes and brushbar can also be removed and cleaned. You should regularly check for blockages as this will affect the pickup performance of your machine. Lie the carpet washer on its back exposing the SpinScrub brushes and brushbar can also be removed and cleaned. You should regularly check for blockages as this will affect the pickup performance of your machine. Lie the carpet washer on its back exposing the SpinScrub brushes and brushbar can also be removed and cleaned.
brushbar. Firmly pull the sides of the SpinScrub cover and remove the SpinScrub brushes. Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris. Line up spindle and tabs on the side of the SpinScrub cover into the carpet washer and push firmly until it clicks into place. Removing and
cleaning the brushbar Using a crosshead screwdriver, undo the two screws and remove the belt guard. Still using a crosshead screwdriver, remove the four screws on the side brushes and remove the side cap from
the brushbar. Pull and slide the right side brushbar from the brushbar and unloop the brushbar from the brushbar around the brushbar from the brushbar around the brushbar from the brushbar through the brushbar around the brushbar around the brushbar from the brushbar from the brushbar around the brushbar from the brushbar from the brushbar from the brushbar around the brushbar from the b
the right side brushes with the base and slide into place. Attach the brushbar to the side brushes and refit the rug guards tightening the four
screws to secure. If you need further support, you can contact the Vax customer support team on Twitter @vaxsupport or through our live chat. Phone lines are open 9-5pm Monday-Thursday on 0330 026 8455. Vacuum cleaning on its own isn't enough to remove deep down dirt that's embedded within the carpet pile. Dirt can build up over time to
eventually weigh down and flatten carpet fibres if they're not thoroughly cleaned. Vax Carpet Cleaners remove this build-up of dirt, odours and brighten the overall appearance of carpets can be dry in just one hour, leaving your carpets clean, dry
and smelling fresh. The key to easy and efficient carpet cleaning with stunning results is to invest in a good quality carpet washer with deep-cleaning, quick-drying technology. Then, simply follow our top tips to get the very best results... Deal with spills immediately To avoid an accidental spill becoming a stain, deal with it straight away. Your carpet
cleaner will be able to collect most of the liquid before it soaks in. If your carpet cleaner isn't immediately at hand, place some sheets of kitchen roll on top of the spill to soak up as much as possible. Resist the temptation to rub! This will drive the liquid further into carpet. Always clear the area thoroughly first Clear the area you want to clean of loose
items which would stop your progress, so you can navigate quickly and easily around your home. Vacuuming up any surface debris before you wash your carpet will make the job much easier and will help to prevent your carpet washer from getting clogged. Use the right solutions are specially-formulated to not produce
excessive foam, which can block your cleaner, or leave any sticky residues on your carpet, which can attract more dirt. Our range of solutions are designed to tackle high-traffic areas, be kind to allergy sufferers or remove pet odours. Vax Platinum is our best performing carpet cleaning solution to deep clean your carpets and remove tough stubborn
stains. Including Carpetguard protection to leave your carpets fresher for longer. If you've never washed your carpets before
or are using a new carpet cleaner or solution, it's always best to try your carpet cleaner in a small, inconspicuous area first, just to check the unlikely possibility of the colour fastness of the carpet being affected by the solution or the carpet being affected by the solution of the car
the best results on carpets that are deeply-stained, haven't been cleaned previously or simply need some extra TLC, try applying a pre-treatment cleaning solution before you begin general carpet cleaning. The Vax Platinum Power Max has a dedicated Pre-treatment wand attachment which, when combined with Vax pre-treatment solution will
produce a fine spray to apply to a mark or stain. Leave for 15 minutes and continue with cleaning your carpets as normal. Remember to check and follow the instructions on the solution bottle as other makes may vary. Always plan your route When starting carpet cleaning, begin in the corner furthest away from the door and work back towards the
door. That way you won't be walking on damp carpet! Clean in overlapping straight lines For the most thorough clean, use parallel strokes with your carpet cleaner, allowing a small overlap to help prevent streaking. Push your carpet cleaner, allowing a small overlap to help prevent streaking. Push your carpet cleaner, allowing a small overlap to help prevent streaking.
in Vax Carpet Cleaners to agitate the carpet fibres, providing deep down cleaning. Don't over-soak If you clean to the point of soaking your carpet too saturated, use more 'dry' strokes (pulling back with the trigger released) than wet strokes, and finish with steady drys
strokes, until hardly any water is being sucked up. Rinse if you can If you have a carpet cleaner with a 'rinse mode' such as the Vax Platinum Power Max or Vax Rapid Power Advance, use this after washing with solution to remove any residue from the carpet, before allowing to dry normally. Wash stairs and upholstery too If you want your stairs and
upholstery to look just as clean as your carpets, choose a carpet cleaner with a hose and wash tool. Concentrate on stubborn stains The most stubborn stains and high-traffic
areas, such as doorways, landings and hallways are best tackled using the hose and wash tool, as this gives a more concentrated cleaning effect. Pre-treat these areas if possible and then use the wash tool to scrub and break-down the dirt. Oily stains may require more than a single application of pre-treatment solution, as these are very stubborn
amongst carpet fibres. Leave doors and windows open To speed up the time it takes your carpets to dry even further, leave doors and windows open during the summer months, or turn on the heating on a low setting in the winter. If you've been careful not to over-soak your carpets, they should be dry within the hour. Regular, routine, clean Using
your carpet cleaner every 6-8 months will not only leave your carpet looking at its best you still need to wash it regularly. That's because a surprisingly large amount of dirt gets
trapped between the fibres and can't be sucked away by your regular vacuum cleaner. Regular washing will prevent this happening, making your carpet look newer for longer and saving your money long-term! Anyone who has children or owns pets knows the importance of taking good care of the carpets in their home. From big messes and tough
stains that require a deep clean to general everyday cleaning, having the right equipment is essential. This is where Vax carpet cleaners are a great investment. Anyone with carpets in their home needs a good carpet cleaner to help them manage everyday stains and their annual spring cleaning. However, keeping your appliance clean is just as
important as keeping your carpet looking fresh and stain-free. If you're the owner of a Vax carpet cleaner Works First of all, make sure you're well acquainted with your machine. Vax offers various different carpet washer
models; they all work in a similar way but have a few different features. This article will focus predominantly on the Wax Platinum Power Max, how it can be cleaned. How Does it Work? Depending on the model you purchase, Vax carpet cleaners have a variety of different features and designs that can be used to keep your carpets,
floors, and car interiors clean, dry, and smelling fresh. Vax carpet cleaners are considered an all-in-one cleaning solution to remove dirt and bacteria from your carpet. The Power Max uses twin tank technology, an XL brush bar, and patented SpinScrub
technology to achieve a powerful and efficient upholstery wash tool. Questions about how to clean a Vax carpet cleaner, and how to maintain a Vax carpet cleaner will all be addressed in the following sections. How to use a Vax carpet cleaner will all be addressed in the following sections.
to put the cleaning solution and warm water into the two chambers, turn it on, and then select your cleaning mode to begin the cycle. Modes You can typically select between quick clean mode should be used for small messes, while the deep cleaning
mode is best for tough stains. Finally, the rinse function can be used when there is an excess cleaning solution any carpet that needs to be rinsed out. Solution any carpet that needs to be rinsed out. Solution any carpet that needs to be rinsed out.
your machine, fill the tank, and switch it on to get started. On models like the Vax Platinum Power Max Carpet Cleaner, you'll need to squeeze the trigger to release the solution and water mix that will clean your carpets. To start cleaning, you can then move your washer in different directions. For the best results, try to apply water and solution on
the forward stroke and then release the trigger on the backward stroke with no trigger along with the boost trigger at the same time - this will release more of the water and solution mix for a
deeper clean. rinsing You can also use the rinse-only function to ensure that only water and no solution from your carpet. user manual However, make sure to reference the instructions manual provided with your appliance in order to get the exact instructions for use for your specific model since all
carpet cleaners are slightly different. Which Models Are Available? The type of Vax carpet cleaner you choose will depend on what you think you might need it for. Here are the four most popular models available on the market right now. Vax Compact Power Carpet Cleaner This model is their lightest and most compact carpet cleaner. Vax claims that
this machine is perfect for use in high-traffic areas and everyday stains and will keep your carpets looking and smelling fresh on a day-to-day basis. Vax Platinum Compact Power Masher Vax also offers a Platinum edition of the Compact Power model. This is yet another lightweight machine that's easy and comfortable to use, weighing only
5.5kgs This model is perfect for your daily cleaning but can also be put to use in a deep clean session to get your carpet sto hardwood floors and
even your car interiors. This machine has multiple different attachments and is ideal for both everyday cleaning and deep clean. It's equipped with an XL antimicrobial Aqua Spin Brush Bar to help reduce and prevent the
growth of bacteria in your carpet while removing dirt and stains. The XL brush bar paired with the antimicrobial treatment makes carpet cleaning easier and bacteria will be eliminated. The Vax Platinum Power Max can even be used to
perform a deep clean on your hard floors using a special Hardfloor Adaptor attachment, making it a great multipurpose appliance. The Vax Platinum Power Max is the model used as an example for the cleaning process in this article. While other models will be similar, be sure to check our user manual for specific details. The Importance of Keeping it
Clean No matter which model you have, it's important that you keep your machine clean and well-maintained if you want it to perform properly and last a long time. Not only will keeping your carpets are actually cleaned when you use
the machine. If dirt and grime are left to build up in the water tank, filters, nozzles, or brushes, this will have an impact on how often you clean out your carpet cleaner performs. This is why cleaning it regularly is vital. How often to Clean it How often you clean out your carpet washer will depend on how often you use it. Of course, you must empty and rinse out the
water tanks each time you use the machine. However, cleaning other parts and elements of the washer may only need to be done every few months or every couple of uses. If you notice that your carpet washer is not performing at its usual capacity, that your carpets aren't coming clean as easily as usual, or that your machine seems like it is
struggling to suck up the dirt, this could be a sign that the filters or nozzles need a deep clean. What You'll Need to Clean it Before you get stuck into cleaning, Vax carpet cleaners will require you to have a few things on hand to get the job done correctly and thoroughly. These include: A damp cloth Warm water (no hotter than 40 degrees Celsius) A
pair of scissors A crosshead screwdriver Before You Get Started Before you start cleaning any part of your carpet washer, make sure that the machine is turned off and unplugged at the mains. You should also ensure that the machine is turned off and unplugged at the mains. You should also ensure that the machine is turned off and unplugged at the mains.
 Function First of all, if you have purchased one of Vax's Spot Wash models, such as the Platinum Spot Wash Spot Cleaner, you'll be pleased to do is add some clean water into the clean water tank, remove the cleaning head, and insert the hose.
Watch the water disappear from the tank and through the hose, and the job is done. However, you may still need to clean other elements of the machine manually. Cleaning the brush bar on your Platinum Power Max carpet cleaner: Tilt your carpet washer back to access the brushes. Use a crosshead
screwdriver to remove all the screws holding the brush bar in place. Remove the belt guard and detach the brush bar from the holder Once the brush bar under warm water to clean it. Replace the bar into its slot, replace the
 belt guard, and reinsert the screws to hold it in place. Cleaning the SpinScrub Brushes are simple to remove and clean. Simply tilt the washer back in order to access the brushes. Then, firmly pull on the sides of the SpinScrub cover to remove
the brushes. You'll then be able to use a pair of scissors to cut loose any hair or thread, rinse the brushes under warm water to clean them, let them dry thoroughly, and then replace them into their slot. Cleaning the Nozzle Another element of your machine you'll need to remove and clean on a regular basis is the nozzle, which is also a quick and
simple process. First, tilt the carpet washer backwards so that it's lying on its back. Lift the nozzle release clip to unlock the nozzle in warm water, allow it to dry, and reattach it. Cleaning the filter is quick and easy too. First, you'll need to remove the dirty
water tank in order to access the filter. The tank can be removed by depressing the release latch and lifting it to remove any grime or buildup before slotting the water tank back into place. Cleaning the Dirty Water Tank You should be cleaning your washer's
dirty water tank each time you wash your carpets by removing the dirty water from the tank and detach it from the machine. You'll also need to pull the clamp to release the lid and remove it from the tank. Next, once the lid has been removed, you can pour the dirty
water down the drain and use clean, warm water to rinse out the dirty water tank. Make sure that your water isn't hotter than 40 degrees Celsius. You can also rinse out the machine, ready for the next use. Refilling the Water and
Solution Tank The Vax Platinum Power Max uses twin tank technology which keeps clean and dirty water tank has been emptied, and you're ready to use it again, you will need to refill the clean water tank with fresh water and Vax solution. The
first thing you need to do is remove the clean water tank from the carpet cleaner. To do this, press the release button and pull and lift the tank from the machine. Fill your tank with Vax Platinum Solution by twisting it.
clockwise to seal it. Next, to add water to the tank, repeat the cap twisting process on the water tank side, and fill it with warm water (no hotter than 40 degrees Celsius) up to the fill line. Replace the cap and return the tank to the machine, making sure that it clicks into place. How to Keep Your Appliance Cleaner For Longer A good way to avoid
excess dirt inside your carpet cleaner is to focus on regular carpet cleaning with a vacuum. If you vacuum your carpets 2-3 times per week, they will be noticeably cleaner, and there will be less of a chance for dirt and debris to be trodden into them. To make sure you are vacuuming effectively, make sure to go slowly and go over the same spot more
than once. This will also limit the amount of dust and hair that will be picked up when you use the carpet cleaner. This can help prevent buildup in your brushes, filter, and nozzle, keeping your machine clean for much longer. However, remember that you will still need to empty and rinse the dirty water tank each time you use the carpet washer.
How to Maintain Your Carpet Cleaner Keeping Vax carpet cleaners well-maintained is essential if you want them to last you for a long time. In order to do so, you should clean all the components of your machine regularly, as described above. Check up on the dual rotating brush bars, nozzle,
and filter regularly in order to assess whether it's time for a deep clean of your machine. Final Thoughts If you have carpets in your home, then owning
a good carpet cleaner is an important part of your cleaning routine, particularly if you have pets. Making sure to take care of your carpet should be a priority, but as much as this is true, taking good care of your carpet should be a priority, but as much as this is true, taking good care of your carpet should be a priority.
after each use is crucial, and it's also important for you to perform regular deep cleans on the machine itself, as described in this article. The process is simple and easy to follow and shouldn't be avoided. Make sure to deep clean your carpet washer at least every few months or as often as you can identify it needs to be done. Skip to Content Sign up
to our newsletter Our privacy policy explains how we use your personal data
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