I'm not robot	
	reCAPTCHA

Continue

## **Guided access on ipad stuck**

Supervised devices lock in management, so your only recourse is to wipe the device. At that point you may discover that it's also an enrolled device (DEP) and wiping does not unenroll from DEP as that is different than a MDM profile. You cannot, by yourself, remove the iPad from DEP. The iPad has all these restrictions because it was previously managed by a company or school. You'll need to figure out which school or company it is and email and hope that they will remove it from their program for you. Their and IT and only their IT can unenroll an iPad from DEP. You likely have bought an iPad that a student/teacher/employee/malicious actor stole. I doubt that an IT department knowledgeable enough to use DEP wouldn't know to disown the devices before resale. Also, I know this question will likely attract a lot of attention by students wishing to remove their devices from DEP: short answer, you can't. Long answer: if you jailbreak the device you can remove the profile. This change will persist while you are on that iOS version and maybe once you update however if you restore the device it'll come back. I of course don't recommend this and you'll violate your school policy (and IT will know, it's not hard to detect a jailbroken device). LockDown Browser is a custom browser that locks down the exam environment within specific learning and assessment systems. When LockDown Browser is used during an online exam, you are unable to go to other URLs, switch applications, take screenshots, copy questions or print. It essentially locks you into the exam until it's submitted for grading. Important: This application can only be used with certain learning systems and ONLY if your instructor has enabled the use of the "iPad edition" of LockDown Browser for the exam. If your instructor hasn't enabled the use of the iPad edition of LockDown Browser, this application will NOT be of use to you. While LockDown Browser isn't the most exciting app available, it does make online assessments possible. And, hey, you can download it for free. This is NOT a limited-feature version and there are NO advertisements of any type. This is the first app review I've ever made and I'll just start off by saying that using lockdown browser was the absolute worst test taking experience I have ever had. I started logging into canvas to take a 30 minute quiz just so the app would freeze and crash over a dozen times, effectively taking more time than the quiz allowed for, granting me a 0 on it. Considering most professors in this online day and age don't trust students when test taking at home, they didn't buy that this garbage app was the culprit and not my iPad or WiFi which has never had any problems to date. I might as well have just gone to a public bathroom and flipped through pages of an STD textbook for 2 hours instead of going through the immeasurable suffering that was trying to make this app work. The former would even be preferred at this point. And here I am, a straight A student getting the first B in my college career all because of an embarrassing excuse of a mobile test proctoring application. The guiz was an easy 10 questions long and would have taken me no more than 10 minutes to complete. Screw this app and its Neanderthal developers. Because of distance learning, college Board requires AP students to download this app for the exams. While I was taking a practice exam(I was on question 43 out of 60), I was randomly kicked out of it and brought back to the sign in screen. It at first didn't bother me since I usually get kicked out of practice test on the college board site, however, because I had the LockDown browser open, I was not able to login again. I also couldn't use the home button or the power button either, so I was stuck on the sign in screen. I spent 20 minutes stressing out because I had other assignments I had to work on. I had to fully shut down the IPad to exit out of the frozen screen. While I was able to access my other applications now, it still didn't allow me to finish my practice exam. I had to ultimately email my teacher so I don't get points take away for not completing this assignment. I partially blame this on college board as well since I get kicked off of practice test all the time. I really hope this situation does not happen during the actual test and ruin my chances of passing. I just finished checking your website and noticed that you are consistently updating lockdown on Mac and windows users. So please do the same for the iOS app version. Speaking from my personal experience, i tried using lockdown respondus and everything seemed fine, then literally 5 minutes into my exam it kicked me out. I could easily just reboot the app and log back into my exam right? Nope. It wouldn't work and only continued to kick me out. The reason this is a problem for me and others is because these exams are timed. I had an hour to do a 30 question exam and i literally spent 20 of those minutes trying to get back in the exam. And the worst part is i was going through all the comments and you have not responded to anyone. So i can see where your priorities are. The only reason I'm going to 5 star this is so I hope i get some acknowledgement and you all decide to update the app. If not might as well delete this app from the App Store and save every student a headache. The developer, Respondus Inc., indicated that the app's privacy practices may include handling of data as described below. For more information, see the developer's privacy policy. The following data may be collected and linked to your identity: Privacy practices may vary, for example, based on the features you use or your age. Learn More Developer Website App Support Privacy Policy ipad stuck on guided access screen. my ipad is stuck on guided access. what do you do when your ipad is stuck on guided access. what to do if your ipad is stuck on guided access. access. ipad stuck in guided access mode. how to unlock guided access on ipad